

Appendix 6

Floating Support Survey – Comments

- Would like you to come for as long as possible - greatly appreciate service provided.
- Excellent service, people need help but don't always know where to go to for it.
- Gives more confidence of having someone to speak to
- Good service, something that should have happened a long time ago.
- Grateful of help received
- Happy with service.
- I am really satisfied with the service, she brightens up my day
- I am very happy with my support worker. I am very relaxed with her and understand everything she says to me. (Name removed) is so easy to listen to and very helpful. Thank you.
- I find the Floating Support Officer has been very helpful especially in the last few weeks where we have had problems regarding our property. I cannot fault her at all.
- I have been very grateful for all the help and support I have been offered from my support officer .
- I would just like to say (name removed) is so helpful and understanding it's a pleasure to see her coming.
- It's a lovely service that provides a bit more support to those who need it.
- More than satisfied with all she has done and is doing for me.
- My Floating Support Officer made me feel more confident - I was very mixed up and confused and she sorted things out for me I was very glad. I know now that I can call for help when needed.
- Quite happy with service receiving
- The Floating Support is very helpful and we are very pleased with the service.
- The Floating Support Officer has been helping us sort out repairs , we have had our path repaired and a street light which had not worked for over six months. She has given us lots of advice on all manner of things. Her support has made a big difference for us. We are very happy with the service provided for us.
- This service has been like a life line to me, especially (name removed) who has been very helpful. She is such a lovely person who does her job very well.

- Very happy
- Very Satisfied
- Very Satisfied wouldn't want to lose (name removed).